



The Arc of Chemung-Schuyler  
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Sean Eagen, Chief Executive Officer

*Achieve with us.*

October 1, 2020

Dear families/guardians,

Due to the recent surge in cases in Chemung County and the surrounding area, effective immediately, home visitation for the those residing in The Arc of Chemung-Schuyler IRAs and ICFs has been suspended. The health and safety of your loved ones, and our staff who are providing supports to them, is of utmost priority.

We are preparing to provide alternatives to visit with your family member either via electronic means, as needed, or visitation on-site at the IRA. To prevent congregation and reduce risk of COVID-19 transmission, we will limit visitors to 2 persons, as has been the recent past practice, and by appointment with the staff at the home where your family member resides. We understand that this is an inconvenience but as we look to keep all safe, we ask for your cooperation and your patience. We would expect to re-evaluate this restriction in 2 weeks.

In the meantime, we are continuing to sanitize our homes, follow all recommended use of PPE, and work closely with the local County Department of Health in order to remain updated on trends and guidance.

If you have questions or concerns or to make an appointment for a visit, please call the house Manager where your loved one resides. You may also contact Stephanie Matkosky, Director of Residential Services, at (607) 734-6151 ext. 193.

We thank you for your anticipated adherence to this temporary protocol.

A handwritten signature in black ink that reads 'Sean Eagen'.

Sean Eagen  
Chief Executive Officer  
(607)734-6151 ext. 111