



The Arc of Chemung-Schuylers

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Sean Eagen, Executive Director

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To Our Residents and Family Members:

We know you may be concerned about the spread of COVID-19 and how it may impact us here at The Arc of Chemung-Schuylers. Ensuring the people we support are cared for in a safe and healthy environment is our greatest concern. The Centers for Disease Control and Prevention (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our residences and buildings. However, we need your help in battling COVID-19. A few precautionary measures we are implementing at this time include:

- All visitors are restricted at any residential location. *We are following the school closure timeframe for this restriction.* We understand that connecting with family members is incredibly important and staff will assist you in communicating with your family member via text, phone call, facetime, skype, or other means using technology.
- Day Services: Where able, and necessary, services will be provided in the residential location or an alternate location.
- Individuals supported, who live in the community, services provided will have alternate arrangements made.
- Recreation will be discontinued until further notice.
- We are requiring that staff and vendors entering any of our locations will log a satisfactory temperature and indicate they are not exhibiting any symptoms of respiratory illness such as: cough, fever, sore throat, runny nose, and/or shortness of breath.
- Our locations are following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing masks and gloves when interacting with individuals who are sick. We also are staying up-to-date with the CDC recommendations as they are updated. In addition, our facility is in close contact with the local and state health department and are following their guidance.

Should you have any questions, feel free to contact:

Stephanie Matkosky, Residential Services Director, 734.6151 ext.193

Jessica Smith, Day Services Director, 535.6934 ext. 116

Nicole Brown, Vocational Programs Director, 734.6151 ext. 163

Pam Overdurf, Developmental Health Services Director, 734.6151 ext. 155

Please be aware that recommended guidelines are changing frequently. We will do our best to keep all updates posted to our website at arcofcs.org/coronavirus.

Sincerely,

Sean Eagen
Executive Director
(607) 734-6151