



The Arc of Chemung-Schuyler
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Sean Eagen, Executive Director

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COVID-19 Update

Dear Families and Friends:

The Arc of Chemung-Schuyler understands how challenging and disruptive the State of Emergency resulting from COVID-19 has been on everyone. The temporary suspension of our day services and home visits has been difficult for the people we support and their families. Please know that all actions taken to date have been to ensure the safety of individuals supported and our staff.

The Arc of Chemung-Schuyler has taken steps to minimize the exposure to the COVID-19 virus as well as prepare us, should we have any individuals or staff test positive. As of this date we have been very fortunate to not have had any confirmed cases of COVID-19.

We continue to provide Day Services, Clinical Services, and Vocational Services whenever possible with individuals supported in our residences and with the use of technology.

We have a team currently working on re-opening plans, which will address how we will handle all services, continued health screenings, and universal precautions. Unfortunately, we do not have any set date for re-opening. New York State Office for People with Developmental Disabilities (OPWDD) has not lifted the suspension on Day Services sites, nor on family visitation. Again, we recognize the impact that this has on you and your loved ones. New York State Provider Associations meet weekly with OPWDD and there are family members participating. Visitation, as well as safety, are areas the group continues to review. We hope to receive guidance soon on the steps we can take to reintroduce family contact.

In the meantime, I am very proud of how The Arc of Chemung-Schuyler staff and individuals supported have responded during this pandemic. I am also grateful to family members for their patience and trust in our services.

Wishing the best for you and your family's health and safety!

A handwritten signature in black ink that reads 'Sean Eagen'.

Sean Eagen
Executive Director