



Reimagining Ability & Transforming Communities

To Create Better Futures for Individuals with Developmental Disabilities



2025 Annual Report

The Arc Chemung-Schuyler's family-focused agency combines innovative programming, clinical and crisis expertise, and assistive technology to build better futures for the people we serve and the communities they live in.

This Annual Report showcases our advancements in person-centered services, residential housing, employment, technology, expert clinical care, and transportation. Our progress and impact is made possible through donor support.

Advancing our Person-Centered Approach

Our services are guided by the people we serve, then supported by our team. This past year, we deepened our commitment to individualized services that center on personal choice and control. Through this work, individuals and their families explored more customized service options, gained greater authority over their supports, and pursued outcomes aligned with their own goals for daily life, community involvement, and independence.

Housing with Technology Solutions

The Arc strengthened Residential Housing Services to support people with intellectual and developmental disabilities to live as independently as possible in their communities. We developed person-centered routines, health and wellness, skill building, and community engagement across our homes. We introduced technology solutions into our housing and expanded first-floor living options for people aging in place. These advancements position the agency to deliver safer, more accessible and responsive residential services in the years ahead.

Inclusive Employment, Regional Impact

The Arc advanced its employment mission by continuing to offer meaningful job opportunities for people with disabilities through its Business Services Division and employment partnerships. By aligning business growth with vocational training, employment, and ongoing job coaching, more individuals developed skills, earned wages, and thrived in integrated workplaces. This progress strengthened The Arc's role as one of the largest employers in Chemung and Schuyler counties and as a driving force for inclusive, economic participation across the region.





We proudly served 950 individuals of all ages and stages of life – at home, in school, and at work.

Independence Through Assistive Technology

The Arc launched the Golisano Assistive Technology Center, expanding access to tools that support daily life, employment, and community living for people with developmental disabilities. As a specialized resource within the disabilities field, the Center advances key New York State priorities, like Employment First. Core services include technology consultations, evaluations, and demonstrations, strengthening programming agency-wide.

Expert Clinical and Crisis Care

Our Positive Approaches and Clinical Solutions/Crisis Prevention specialists continued to deliver innovative supports that improve the lives of people with disabilities. Through The Arc's nationally certified NYSTART/CSIDD program, we continued to address crisis intervention cases, helping to lower hospitalization rates across OPWDD's Region 1.

Community Transportation Solutions: Breaking Down Barriers

The Arc strengthened its role as a transportation leader, coordinating safe, reliable services for people with disabilities in our Day Habilitation program, seniors, direct support professionals, veterans, and the general public. Through Schuyler County Transit and the Transportation Link-Line, the agency connected riders to medical care, work, shopping, and community activities while expanding travel training to break down barriers when using public transit. These coordinated mobility services advance more accessible, inclusive, and responsive transportation across the community.



Our Programs and Support Services

Our comprehensive support services are designed to empower individuals with developmental disabilities — helping them build skills, strengthen independence, and participate fully in their communities. Our person-centered approach means services are tailored to each individual's unique goals, needs, and preferences — not the other way around. Our intake department helps explore services that are exactly the right fit for each person and family we serve.

Supported Employment Services

We help people with disabilities find, prepare for, and maintain meaningful employment in the community. Services include vocational assessments, job placement, on-site job coaching, and supported employment programs. We also partner with several local businesses in Chemung and Schuylar Counties to create real workforce opportunities for people of all abilities.

Community Supports

Our Community Supports are designed to promote stability, dignity, and full participation in community life for people with developmental disabilities. Services focus on case management, housing subsidies, family training/ reimbursement and guardianship.

Day Services

Day Services provide structured, enriching programming for adults with developmental disabilities both on-site at locations in Elmira and Watkins Glen and where life happens — in the community. Our Day Services include on-site day habilitation, community habilitation, respite for after-school and community, children's programming and recreation.

Housing Supports

Our Housing Supports are designed to help individuals with disabilities live as independently as possible in a community setting through person-centered supports and services. From supervised residential settings to supported living arrangements, we work with each person to identify the right level of support so they can thrive where they call home.



Assistive Technology (AT)

The Arc Chemung-Schuyler provides supportive technology through its Golisano Assistive Technology Center in Western New York. Our services include technology consultations and evaluations, virtual reality vocational training, presentations, and demonstrations. From communication devices and memory-prompting apps to home safety tools, our team works to match each person with the right technology solutions to enhance their daily life and quality of care.

Crisis Services (NYSTART/CSIDD)

This program provides crisis prevention and intervention services for individuals with developmental disabilities and co-occurring behavioral health needs across 18 Western New York counties. Crisis Response is designed to assess emergency situations and assist the system of care with planning and reconnecting to the person in need of support. Short-Term Therapeutic Coaching provides trained coaches within the person's system of care to assist with crisis stabilization, assessment, and identification of interventions to reduce stress for the individual and system. Our Therapeutic Resource Center provides short-term planned or emergent therapeutic support at the START Center for people 18 and older.

Clinical Supports

Services are designed to enhance the independence, integration, and productivity of the people we support. Services are provided by trained, qualified staff in either an individual or group counseling format. We offer Social Work, Psychology, Psychiatry, Occupational Therapy, Physical Therapy, Speech and Language Services, At-Home Behavioral Support Services and Crisis Services.

Transportation

The Arc's Transportation Hub, operated through Schuyler County Transit's Link Line (a one-call/one-click center), coordinates accessible, reliable transportation for individuals in Arc programs and the broader community, including seniors, veterans and people with disabilities.

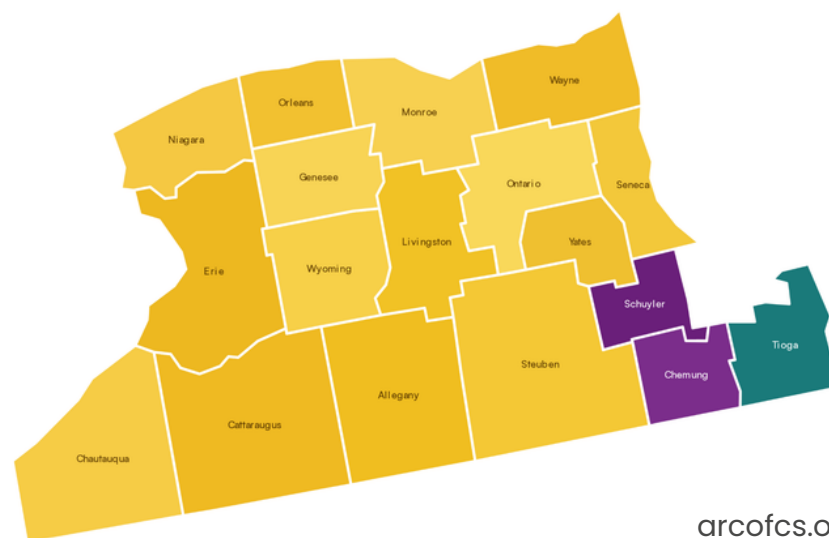
Business Services Division

The Arc's Business Services Division provides businesses, government agencies, and local non-profits with cost effective and quality business solutions including secure document destruction, commercial cleaning, food manufacturing services, and more. Our businesses provide customers with solutions to their needs, while the people we serve find employment at local businesses and develop vocational and social skills.

The Arc Chemung-Schuyler Service Areas

The Arc Chemung-Schuyler's primary service area includes **Chemung** and **Schuyler** Counties. The agency also provides supports throughout the counties shown to include **Region One** and **Tioga County**.

Region One Counties
Chemung & Schuyler Counties
Tioga County



The Arc Chemung-Schuyler 2026–2027

Our Mission | Who We Are

The Arc Chemung-Schuyler empowers people with different abilities to live a meaningful life of their choice.

Our Vision | Where We Are Going

To be the leader in providing people with quality services and meaningful opportunities.

Our Values | We Believe In

- Dedicated advocacy to ensure that the people we support are first.
- Continuous growth and innovation.
- Accountability to professional standards.
- A multidisciplinary team approach.

Officers for Board of Directors

Eileen Remec – President
Anita Lewis – Vice-President
Michael Stamp – Treasurer
Judy Phillips – Secretary

Board of Directors

Justin Dildine
Thomas Gough
Harold J. Hoffmeier, Jr.
Margaret Lawrence
Anita Lewis
Lee Moran
Judy Phillips
David Ralph
Eileen Remec
Margaret Sisson
Michael Stamp
Nancy Thomas

Board of Governor Representatives

Harold J. Hoffmeier, Jr., Primary
Eileen Remec, Alternate

The Board as of June 18, 2026

Our Financials



TOTAL REVENUE: \$37,563,961.30

Housing Supports: \$24,335,924.12



Community Supports & Day Services: \$3,871,826.48



Career and Employment Supports: \$2,872,996.29



Crisis Services – NYSTART/CSIDD: \$2,260,540.90



Grants and Fundraising \$1,613,745.39



Transportation Services: \$1,354,045.43



Clinical Supports: \$1,254,882.69

TOTAL EXPENSES: \$37,870,106.56



From our Chief Executive Officer, Salvatore Garozzo



"It is my privilege to be a part of this tremendous team — by Reimagining Ability and Transforming Communities, we're creating better futures for every person we support."

"Our investment in staff salaries strengthened our workforce — we recruited 16% more employees than the previous year. This team's dedication to developing innovative programming contributed to an increase in our census of 29%. These are clear signs of growth and expansion."

This past year reflects our team's incredible commitment to our agency's mission: "To empower people with different abilities to live a meaningful life of their choice."

First, I would like to thank our Board of Directors, and especially Board President Margaret Lawrence, for her outstanding leadership and support throughout her tenure. Her insight, experience, and dedication to our mission have helped champion plans for the new Arc Chemung-Schuyler Foundation.

We've continued to advance our vision to become a technology-first organization. With generous support from its benefactor, entrepreneur and philanthropist, Tom Golisano, The Arc launched the new Golisano Assistive Technology Center. The Center will help countless individuals access innovative technology solutions to support greater independence. The Center aligns with New York State priorities, positioning technology as a strategic tool for systems change.

It was an honor for our organization to be awarded the OPWDD Home Enabling Support and Assistive Technology contract for Region 1. This recognition reflects the expertise and commitment of our team. Referrals for services continue at a strong and steady pace.

Our annual report highlights the impact we have across our broader community. While our primary focus remains the people we support, The Arc plays a vital role throughout our region—because stronger communities lead to better lives. We're one of the county's largest employers, providing jobs to our members and the community at large. We also provide a transportation hub for Schuyler County and beyond. Community partners increasingly look to our organization for guidance on technology solutions that promote greater independence for people with different abilities. We continue to show strong results supporting individuals with complex needs through our nationally certified START/CSIDD program.

In the year ahead, we remain committed to identifying innovative technology solutions to enhance quality of life, developing community-based supports to help families build stronger networks, expanding employment opportunities, and ensuring that people with different abilities never experience abandonment in our local hospitals.

The challenges before us are significant, but so are the opportunities to create meaningful change. I look forward to connecting with new community leaders and partners who share our commitment to The Arc's mission, and I invite them to join us to advance our important work.

From our Board President, Margaret Lawrence

Reflecting on 2025, I could not be prouder of all that our team has accomplished together.

With the support of our Board of Directors, we invested more than \$1 million in improvements to our homes, vehicles, and technology infrastructure. These investments ensure we have the resources, facilities, and tools necessary to advance our mission.

This year, we also saw growth in both our program census and workforce. These gains strengthen our confidence as we continue responding to the increasing challenges families of children with disabilities face when accessing services.

The Arc Chemung-Schuyler Foundation is another important example of our agency's growth and innovation. Thanks to the generous donation from Mr. Tom Golisano, we have been able to make critical capital improvements, replace aging vehicles and equipment, and establish the new Golisano Assistive Technology Center. While these accomplishments are significant, there is still much more to be done to support the agency's broader mission.

Having served as Board President for the past three years, I understand the challenges families face while supporting their loved ones. I am proud of the progress our agency has made in maintaining a financially viable organization; however, funding gaps continue to limit the ability of nonprofits to make ongoing capital improvements and respond to emerging needs.

These needs include identifying better ways to support people with complex disabilities, promoting independent living and greater community inclusion, expanding the use of assistive technology, developing alternative programming options for children who are unable to access the Medicaid waiver services, and assisting people with developmental disabilities who remain in hospitals while awaiting community placement.

As we look to the future, I hope you will consider joining me as we expand the role of volunteers in this important work through The Arc Chemung-Schuyler Foundation. Together, we can continue building a stronger, more inclusive community and ensure that individuals and families receive the support they deserve.



"It is my hope that the Foundation will become a lasting way for our community to support the meaningful work of The Arc."

"Expanding the use of assistive technology will create greater opportunities through the Golisano Assistive Technology Center."



1,579

supports & services
to 950 people & families
across 18 counties

▲ 29% increase



140

New people
received access
to services



555

People referred
for information &
referral services



14

People received
emergency
assistance



TRANSPORTATION HUB

5,000

trips for Arc
supported
people

17,000

trips for
community
members

THE ARC CHEMUNG-SCHUYLER · WORKFORCE



529

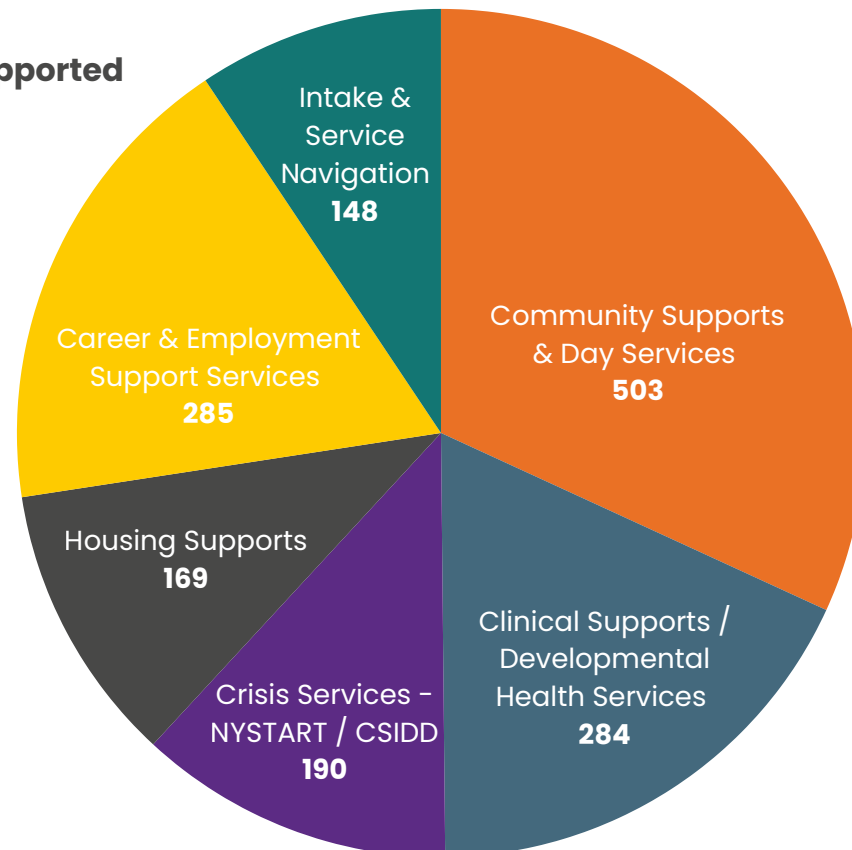
Staff Employed Across All Programs

Our Impact

These pages highlight how The Arc Chemung-Schuyler significantly expanded both its reach and capacity over the past year, connecting more people and families to essential services across multiple counties. The infographics show growth in transportation access, new individuals served, and emergency assistance, supported by an expanding and diverse workforce across housing, day and community supports, employment, crisis, and clinical services.

At the same time, START/CSIDD data demonstrates measurable improvements in stability and reduced reliance on emergency services for people with intellectual and developmental disabilities and complex mental health needs. Together, these trends position the agency as a regional leader in integrated, person-centered supports and provide a strong foundation for continued growth.

People Supported



START: A Model for Mental Health Support

The Arc's Region 1 START/CSIDD team is producing positive results. During a recent certification review, the National START Office expressed an interest in The Arc Chemung-Schuyler's best practices and the University of New Hampshire's national START office has requested permission to formally study the team's model and its practices in outcomes and therapeutic coaching. The Arc's team looks forward to continuing to share our body of work.

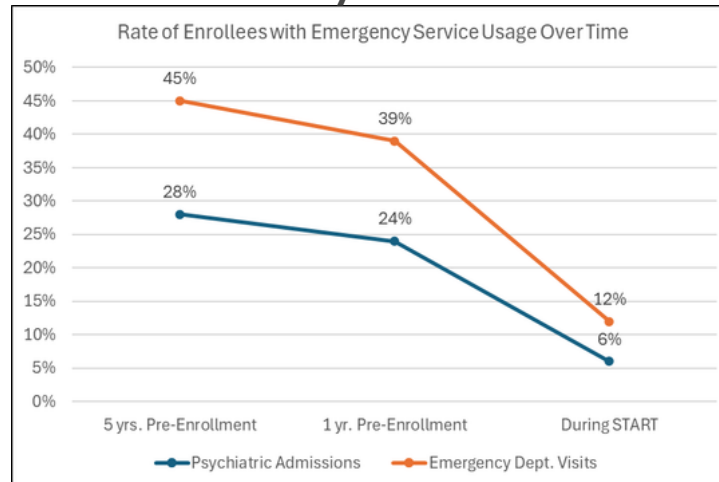
The Metrics

Metrics show steady improvements in overall stability over the years. We are stabilizing more quickly, having lower emergency service usage, and lower overall hospital stays in our data. In the year before enrolling in START, nearly 1 in 4 people with intellectual disabilities and complex mental health needs were visiting psychiatric emergency rooms. Once enrolled, that number dropped to fewer than 1 in 10. Emergency department visits fell even more dramatically. See chart below.

Transforming How We Deliver Care

The impact reaches beyond these outcomes. As The Arc Chemung-Schuyler integrates START principles into everyday residential operations, staff are observing decreasing challenging behaviors. This model isn't just improving lives — it's transforming care delivery across the organization, offering individuals with intellectual disabilities and complex mental health challenges what matters most — stability, safety, and a better quality of life.

START Dramatically Reduces Crisis Events





Building Opportunity: The Arc's Business Services Division

The Arc's Business Services Division delivers cost-effective, quality solutions to businesses, government agencies, and local nonprofits. But the mission goes deeper than commerce. Every contract creates a job, and every job builds skills, social connections, and independence for the individuals we serve with disabilities. Everyone employed in the division earns minimum wage or better.

A Strong 2025

The Business Services Division deepened its partnerships to expand employment opportunities and grow its food manufacturing capabilities. A new collaboration with the Good Granola Company broadened the range of food products The Arc can produce. A new partnership with Hazy Fudge — makers of the Finger Lakes finest cabernet and bourbon infused fudge — brought an exciting artisan brand into the division's portfolio.

These partnerships are mutually beneficial: food companies contribute their products and market expertise, while The Arc provides the facilities, and a skilled, dedicated workforce to help bring those products to market. The result is a model that drives business success and meaningful, inclusive employment simultaneously.

Looking Ahead

The future of the Business Services Division is actively developing partnerships with companies that can operate businesses with the agency's support and workforce. Collaborations with food technology firms are planned — where The Arc can generate sales and place technology devices into the community while technology partners provide their market knowledge and technology advancements.

The Arc's 20-C food manufacturing license, which qualifies the agency to work with food manufacturers, processing plants, wholesale bakeries, and retail food establishments will help attract new partnerships in this space, making the road ahead a promising one.



Leading the Way in Remote Support Technology

The Arc Chemung-Schuyler earned a significant recognition in 2025 — being awarded the Home Enabling Support contract for Region 1 in Western New York from Office for People With Developmental Disabilities (OPWDD). This contract validates what The Arc has built over more than a decade – a leadership role in Home Enabling Support (Remote Support) Technology that delivers practical, person-centered solutions for individuals with intellectual and developmental disabilities, their families, and providers.

The Golisano Center at the Core

Through the Golisano Assistive Technology Center, the agency provides assistive and remote support technology to help people live more independently. The Center supports individuals seeking greater independence, safety, and choice in how they live, work, and age in place.

What the Contract Delivers

Under this contract, The Arc offers these comprehensive technology services:

- Technology consultations and evaluations to match individuals with the right tools
- Virtual reality vocational training to build real-world job skills
- Hands-on demonstrations that make technology easier to understand and adopt

Assistive technology is integrated into support plans and across agency programming, with careful attention to rights, risks, and long-term sustainability. Services are coordinated directly with OPWDD and care coordinators, ensuring eligible individuals can access technology seamlessly as part of their existing supports.



Celebration of Services Awards



Volunteer of the Year Award

This award honors an individual whose dedication to volunteer service creates a meaningful impact in the community.

John Brewer

John's dedication, reliability, and enthusiasm have made him a valued volunteer at the Arnot Health gift shop. In this role, he has built strong customer service skills while assisting shoppers, supporting daily operations, and helping maintain a welcoming, well-organized space. John contributes more than 150 hours of volunteer service each year, reflecting his strong commitment to giving back. His efforts make a positive difference for visitors, patients, and staff, and he is deeply appreciated by all who work alongside him.



Community Champion Award

This award recognizes an individual who is actively engaged in their community, uses community resources, builds connections, and embraces opportunities to participate in everyday life.

Lisa Held

Lisa exemplifies what it means to be a community champion. She is actively involved in her community and confidently uses public transportation to travel to work, shop, visit friends and family, and pursue new opportunities. Having mastered the local bus system, Lisa generously shares her knowledge with others. Whether helping peers learn bus routes or use transportation apps, she serves as a valued resource and role model. Her confidence, community connections, and willingness to support others make her an outstanding example of inclusion and self-direction.



Journey to Independence Award

This award recognizes an individual who is building the skills, confidence, and independence needed to achieve personal goals and live a more self-directed life.

John Betts

John's journey toward greater independence has been inspiring. Over time, he has shown determination, resilience, and a strong willingness to learn new skills that support his personal growth. He has developed literacy, math, and money management skills that help him navigate daily life with greater confidence. John manages a budget while shopping, makes thoughtful purchasing decisions, and completes self-checkout transactions with minimal support, demonstrating growing self-reliance in everyday activities. One of John's most meaningful areas of growth has been communication. Through consistent effort and practice, he has strengthened his ability to express his wants and needs, ask questions, share information, and engage with others. His increased confidence has created new opportunities for connection and self-advocacy. John has also pursued opportunities that reflect his interests and talents. His love of music led him to explore radio broadcasting, where he recorded songs and delivered weather reports. These experiences gave him new ways to express himself, build more confidence, and showcase his potential. John's progress has been evident to everyone who knows him. His commitment to learning, growing, and becoming more independent has been remarkable, and he is proudly recognized for the great strides he has made.

A Partnership for Systems Change Through Technology

The Arc welcomed Rose Olsen, Southern Tier Regional Representative for Governor Hochul, to the newly launched Golisano Assistive Technology Center for a roundtable discussion on how technology can drive lasting change for individuals with developmental disabilities. The visit highlighted a shared vision between The Arc and New York State — positioning assistive technology as a strategic tool for systems change, including reducing waitlists for services through remote support technology and strengthening Direct Support Professionals in their work.

Aligned with State Priorities

The discussion centered on how the Center's mission directly supports key New York State priorities, including Employment First and Governor Hochul's proposed Assistive Technology Innovation Center.

Technology focus areas were also discussed, including:

- Independent living
- Employment access
- Aging in place

These tools help individuals with intellectual and developmental disabilities achieve greater independence and function in all aspects of daily life.



Our Valued Company/Organizational Partners

Partnerships That Empower Possibility

Our valued company and organizational partners support our mission in many meaningful ways — from providing generous donations to creating volunteer and employment opportunities for the people we support. These partnerships help individuals build skills, gain confidence, and pursue meaningful experiences that foster greater independence and community inclusion, all in support of our mission.



Able 2

ACProducts Inc. dba Cabinetworks

Addison Family Dentistry

Advanced Plastic & Material Testing Inc.

AFI Cybernetics

Aimee Churchill Law Office

Allegany Rehabilitation Assoc / Clarity
Wellness Community

Allstate Insurance, Agent Eric Nichols

Andrew Cesari, DMD

Arbor Housing Development

Arnot Art Museum

Arnot Mall

Babbling Service

Bake it with Mel

Bath Central School

Bethany Village

Blitz Pharmacy

Bryan Gilbert Agency

Bryan Maggs Law Firm

Buzzetti Law Offices

Cabins to Castles

Cacciatore's

Callear's BBQ

Cameron Manufacturing and Design

CareFirst

Cargill Salt

Caskey's Garage LLC

Catholic Charities of Chemung / Schuyler

Catskill Provision's

Center for Dispute Settlement

Centralus Health

Cerio Counseling Services

Challenge Workforce Solutions

Charlap Law Firm

Chemung Canal Trust Company

Chemung County

Chemung County Chamber of Commerce

Chemung County Child Care Council

Chemung County Department of Social
Services

Chemung Family Dental

Chemung-Schuyler-Steuben Workforce NY

Chickarelli Farms

Child Advocacy Center

Citizens & Northern Bank

City of Elmira

Clarion Hotel

Cline's Catering

Clinical Social Work and Counseling

Community Progress, Inc.

Comprehensive Interdisciplinary
Developmental Services

Contract Packaging Association

COREVAN, LLC

Cornell Cooperative

Cornell Food Venture Center

Cornell University

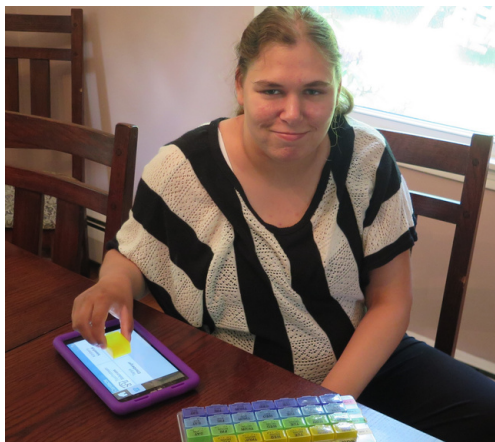
Our Valued Company/Organizational Partners

Corning Dental Associates
Craft Cannery
Cunningham, Stauring & Associates, Inc
Curren Powersports
Department of Public Health
Department of Public Works, Chemung
County
Dr. Fuhrman Online, Inc.
E.C. Cooper
Eastern Security
Economic Opportunity Program
Elmira College
Elmira Real Property
EMSTAR
Express Employment Professionals
Family Services of Chemung County
Fennell Spring Company LLC
Fergy's
Field of Dreams Counseling
Finger Lakes DDSO
Finger Lakes Health Care Federal Credit
Union
Finn Academy
Fleet Pride
Flourish Cafe
Food Bank of the Southern Tier
FuzeHub
Gamsa Food's
Gannon Associates Insurance

Gene Balmer's Used Cars
Gentle Family Dentistry
Gerould's Pharmacy
Gillette's Maple Products and Farm
GLN Tax & Payroll
Glove House
Good Granola Co.
Gough Holding Corporation
Greenleaf Recycling
GST BOCES
H & H Financial Group
Hazy Fudge
Headwater Food Hub
Healthy Goo
Henry Dunn Insurance
Hilliard Corporation
Hinman, Howard & Katell, LLP
Howard Hanna Realty
Hutchison & Bocek Attorneys at Law
Insero Advisors
JRD Psychological Services
Judith J Gush Accounting
Keeyser, Maloney & Winner, LLP
Kimberly Lattimer CPA PC
Knolles Rosenbloom Law Group PLLC
Lakewood Vineyards
Lamb Insurance Services
Law Office Nancy Eraca
Leaps & Bounds Therapy

Leprino Foods
Life of Reilly – Food Broker
LMC Industrial Contractors Inc.
Long Term Care Council
Montour Falls Library
My Brother's Onions
My Place – A Play and Learning Center
National Aging and Disability
Transportation Center
National RTAP: Rural Transit Solutions
New York State Department of
Transportation
New York State Industries for the Disabled
Nickel's Pit BBQ
North American Shredding Company
Notre Dame High School
NYS Department of Agriculture & Markets
NYS United Teachers
Office for the Aging
Pathways, Inc.
Perry & Carroll
Person Centered Services
Point on the Bluff Winery
Pop Bar
Raymond James Financial, Inc.
Rimco Plastics
Rivoli Dental

Our Valued Company/Organizational Partners



RJT Products LLC
Rosso Food's
Ryan Insurance Agency
Sanico Cleaning Solutions
Sara Morton Law Office
Schuyler County
Schuyler Head Start
Scott D. Moore Law Office
Seen

Shred America
Silicon Carbide Products, LLC
Sisson Store
Soleraz
Southern Tier Counseling Center
Southern Tier Custom Fabricators
Southern Tier Economic Growth
Spreng's
Starr Dental Office
State Farm

Statements Accounting Services
Stewart Agency
SUNY Corning Community College
Susan Minchin DDS PC
Swan Morss
Swift Glass Company
The Arc Allegany-Steuben
The Ohio State University
The Salvation Army
The Vision Center

Tioga Central School District
Town of Ashland
Town of Erwin
Town of Newfield
Twin Tier Mortgage
Uceta Group LLC
United Dividers
University of Kansas
University of Rochester
Veteran Services
Village of Elmira Heights
Village of Trumansburg
Village of Watkins Glen
Wallin Insurance
Watkins Glen Area Chamber of Commerce
Watkins Glen Housing Authority
Watkins Glen International
Watkins Glen State Park
Waverly Pharmacy
Wegmans
Welch, Donlon, & Czarples, PLLC
Wellsboro School
Wheat and Fitzpatrick Accounting Firm
Williams Capital Corp.
Williams Company
WJ Farmer Insurance
WNY Foods
YWCA of Elmira & the Twin Tiers

Robin's Ride to Independence

For Robin, independence isn't just a goal — it's a way of life. As a self-advocate, doing things on her own terms matters deeply, and that includes getting where she needs to go. Thanks to The Arc's dedicated staff who identified this need, and the investment in wheelchair accessible vehicles, Robin now travels independently to and from her day program. It's a powerful example of what the right support can make possible.

A Transportation Hub

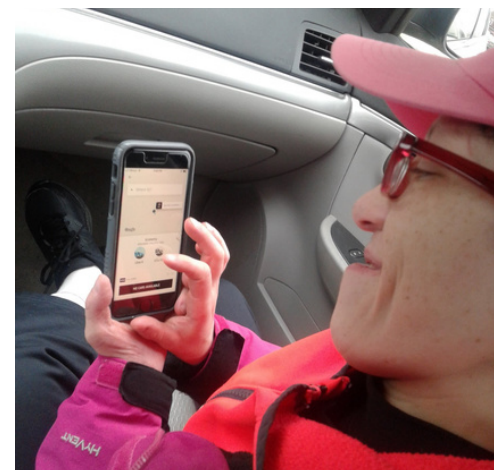
The Link Line call center that The Arc operates through Schuylter County Transit acts as a transportation hub that serves both the people in The Arc's programs as well as the general public, including seniors and those with disabilities, in our local communities.

For individuals living in The Arc's residential homes or attending The Arc's Day Habilitation Programs, The Arc's transportation hub provides screening, coordination, and scheduling of free, reliable transportation to and from Day Programs.

Our Mobility Management Services, based out of this hub, educate and connect people to transportation choices, provide public outreach and transit orientation.

This affordable service includes:

- Transportation for individuals The Arc serves in its programs
- Carpooling for direct support staff that connect to the Southern Tier Ride Share
- Volunteer driver program with the Office for The Aging
- Dial-A-Ride services that transport people to specific destinations
- Fixed-route public transit



Our Major Donors

The Arc Chemung-Schuyler is grateful to all who make our important work possible. Be it a year-end gift, memorial gift, event registration or sponsorship, or community grant—we appreciate your support of our mission! Below is a list of supporters who funded our work throughout 2025.

You make our work possible!

Transformational Gift

Mr. B. Thomas Golisano, \$5 Million, 5-Year Commitment — Founding Benefactor of the Golisano Assistive Technology Center. *See Special Tribute on page 22.*

Corporate sponsors

Chemung Canal Trust Company
Gerould's Professional Pharmacy, Inc.

Businesses

Alera Group
Arnot Health, a member of Centralus Health
Cabinetworks Group
Cargill, Inc.
Corning Credit Union
Dandy Mini Marts
Donation Vehicle Program
E.C. Cooper, Inc.
Elmira Water Board
GCP Discount Liquors & Wines, Inc.



Gough Holding Corporation
Hilliard Corporation
Kennedy Valve
LECOM Event Center
Maple City Physical Therapy PLLC
Mathieu Marketing
NYSARC Trust Services
NYSCOPBA, Elmira Correctional Facility
OneGroup Inc.
Parmenter, Inc.
Perry & Carroll Insurance
Sayre American Legion Post 283
Seneca Lodge
Southerntier Custom Fabricators, Inc.
Swan & Sons – Morss Company, Inc., part of The Dunn Group
United Way Of Schuyler County
United Way of the Southern Tier
US Salt LLC
Watkins-Montour Rotary

Our Major Donors

Foundations

Community Foundation of Elmira–Corning and the Finger Lakes, Inc.

Golisano Foundation

J.R. Morris Foundation

Kenneth Rainin Foundation

Williams Family Foundation

Individuals

Mr. Robert and Mrs. Joan Allen

Jan and Cathy Bickley

Mr. Glenn and Mrs. Susan Bleiler

Mr. Gary and Mrs. Ann Brouse

Mr. Brendan Bruce

Mr. George Bulin, Jr.

Mr. Robert and Mrs. Barbara Chapman

Mr. Philip Cherry and Mrs. Judy McKinney-Cherry

Dr. Michael and Mrs. Joanne Doherty

Dr. Thomas and Mrs. Marie Finnerty

Mr. Daniel and Mrs. Karen Gates

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Mr. Matthew and Mrs. Denise Hayden

Mr. Jonathan and Mrs. Margaret Lawrence

Ms. Nancy Loughlin

Ms. Kathleen Lovell, The Lovell Trust

Ms. Katharine Morrissey

Mr. Michael and Mrs. Sharon Mueller

Ms. Kaye Newbury

Ms. Delores Nicol

Mr. David and Dr. Kim Panosian

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Mr. Gary and Mrs. Susan Riopko

Mr. Richard and Mrs. Margaret Sisson

Mr. Janusz and Mrs. Teresa Sosniak

Mr. Michael and Mrs. Kaye Stamp

Mr. Paul and Mrs. Amy Sydlansky

Mr. Michael and Mrs. Ileen Szostak

Ms. Margie Tremaine

Mr. Perry and Mrs. Jennifer Treu

Mr. Robert and Mrs. Wendy Wirth



"Tom Golisano's investment represents far more than a financial gift; it is an affirmation of The Arc Chemung-Schuyler's mission, its dedicated staff, and the individuals and families it supports every day. At the Golisano Foundation, we are proud to see this investment help bring the Golisano Assistive Technology Center to life. By expanding access to innovative tools and supports, the Center will create new opportunities for greater independence, stronger communication, meaningful employment, and deeper connection within the community."

—Erica Dayton,
Executive Director,
Golisano Foundation

Golisano FOUNDATION
Imagine the possibilities!



A Vision for Independence

A Special Tribute to Mr. B. Thomas Golisano

The Arc Chemung-Schuyler extends its deepest gratitude to Mr. Golisano, whose extraordinary 5-year, \$5 million commitment has made the Golisano Assistive Technology Center a reality. Mr. Golisano's investment expands how people with intellectual and developmental disabilities access technology to support independence, employment, daily and community living — improving quality of life now and for generations to come. We are profoundly grateful for Mr. Golisano's vision, generosity, and unwavering trust in our mission.

Sal Garozzo, CEO
The Board of Directors
The Arc Chemung-Schuyler

The Golisano Foundation is one of the largest private foundations in the U.S. dedicated to making the world a better place for people with intellectual and developmental disabilities. The Foundation is devoted to opening doors to opportunity, changing negative perceptions and stereotypes, and forging unprecedented partnerships to ensure individuals with intellectual and developmental disabilities have pathways to personal dignity, independence, and the best possible expression of their abilities and talents throughout their lifetimes. Founded in 1985 by Tom Golisano—entrepreneur, philanthropist, civic leader, and founder of Paychex, Inc.—the Foundation “imagines the possibilities,” advocating for families, fighting for their dignity, and giving people with IDD the opportunity to thrive in their communities. With more than \$100 million in gross assets, it awards about \$5 million annually to non-profit organizations in Western New York and Southwest Florida.

Person-Centered Approach



Assistive Technology



Residential Housing



Employment

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